



Charles D. Baker, Governor
Karyn E. Polito, Lieutenant Governor
Stephanie Pollack, MassDOT Secretary & CEO
Luis Manuel Ramirez, General Manager & CEO



**Fiscal and Management Control Board
Transportation Board Room
10 Park Plaza
March 26, 2018
12:00 noon
*MEETING MINUTES***

Present: Chairman Joseph Aiello, Director Steven Poftak, Director Brian Lang, Director Monica Tibbits-Nutt and Director Brian Shortsleeve (departed at 2:53 p.m.)

Quorum Present: Yes

Others Present: Secretary Stephanie Pollack, Luis Ramirez, Jeffrey Gonneville, Marie Breen, Owen Kane, Mike Abramo, Paul Brandley, Jamey Tesler, Daniel Sullivan, Evan Rowe, Todd Johnson, Erik Stoothoff, Kenneth Green

At the call of Chair Aiello, a meeting of the Fiscal and Management Control Board (Board) was called to order at 12:00 p.m. at the State Transportation Building, Transportation Board Room, 10 Park Plaza, Boston, Massachusetts.

On motion duly made and seconded, it was;

VOTED: to enter into Executive Session for a discussion of strategy related to collective bargaining at 12:02

The Board reconvened at 1:06 p.m. and began the public comment period for items appearing on the agenda.

The first speaker, Stephen Kaiser, commented on the I-90 Allston Project/Harvard and ridership.

Next, Marc Ebuna from Transit Matters commented on own source revenue and beefing up the MBTA communications staff.

Lastly, Louise Baxter from TRU commented on unreliable messaging and alerts for disabled trains.

Next, was the approval of the meeting minutes of March 12, 2018 and March 19, 2018.

On motion duly made and seconded, it was;

VOTED: to approve the minutes of March 12, 2018.

Director Brian Lang abstained from voting.

On motion duly made and seconded, it was;

VOTED: to approve the minutes of March 19, 2018.

Chairman Aiello abstained from voting.

Next, Chair Aiello called upon General Manager Luis Ramirez to present Agenda Item E, the Report from the General Manager. Mr. Ramirez announced that early morning bus service would be commencing on April 1, 2018. Mr.

Ramirez continued with an update on parking and an overview of the new organization chart(s), as set forth in the attached document labeled “GM Report, March 26, 2018.”

Next, Chair Aiello called upon Deputy General Manager Jeffrey Gonneville to present Agenda Item F. Mr. Gonneville began by commending two bus operators, Marco Martinez and Muriel Evans, for demonstrating situational awareness in two separate incidents recognizing that two children were in danger and needed attention.

Mr. Gonneville concluded his report remarking that there were no operational incidents during the March 24, 2018 “March of Our Lives” demonstration and acknowledged the efforts of the transit police and operations staff, as set forth in the attached document labeled “DGM Remarks, March 26, 2018.” Discussion ensued.

Next, the Chair called upon MassDOT’s Deputy Chief of Staff Nathan Peyton to present Agenda Item G, the FMCB Calendar. Mr. Peyton reviewed upcoming agenda items with the Board, as set forth in the attached document labeled, “FMCB Public Schedule, March 26, 2018.” Discussion ensued.

Next, Chair Aiello called upon Chief Administrator Mike Abramo to present Agenda Item H, a discussion on Own Source Revenue for FY19 and a Parking Policy. Mr. Abramo began with a brief overview on own source revenue informing

the Board about the new advertising program which included digital advertising on 700 panels enhancing the customers' journey and announced a partnership with the Institute of Contemporary for a Teen Arts Program. Discussion ensued.

Evan Rowe, Director of Revenue continued the presentation and provided the Board with proposed specific initiatives and scenarios with a goal towards increasing parking revenue by \$7M. Mr. Rowe discussed policy questions with the board seeking input from the members and said he would come back before the Board in two weeks with a draft policy. Mr. Rowe concluded with next steps and a timeline, as set forth in the attached document labeled "CA Remarks, March 26, 2018." Discussion ensued.

Lastly, Chair Aiello called upon General Manager Ramirez to present Agenda I, an in-depth discussion on Human Resources. Mr. Ramirez began by discussing a new organizational chart and the guiding principles for the functional organization design and shared services. The General Manager focused on safety, customer service, simplification, priorities, talent strategy and performance management, with a renewed focus on talent and capabilities, as set forth in the attached document labeled "MBTA Organizational Discussion, March 26, 2018." Discussion ensued.

Mr. Ramirez concluded the presentation by summarizing the FY18 critical hires and an update on the Compensation Study, as set forth in the attached

document labeled “FY18 Critical Hire Review, Comp Study Review, March 26, 2018.” Discussion ensued.

On motion duly made and seconded, it was:

VOTED: to adjourn at 3:07 p.m.

Documents relied upon for this meeting:

Minutes of March 12, 2018
Minutes of Mary 19, 2018
GM Report, March 26, 2018
DGM Remarks, March 26, 2018
FMCB Calendar, March 26, 2018
CA Remarks, March 26, 2018 (Parking)
MBTA Organization Discussion, March 26, 2018
FY18 Critical Hire Review